



Maintenance Plans

Basic Membership-Free to Join for people providing contact information (and who 'like' the company Facebook page)

1. 5% off repairs (Excluded Replacement of Equipment)
2. 5% off twice annual precision tune-ups (optional)
3. Standard 1-Year Repair Warranty

Bronze Membership- (Additional Fees for a High Efficiency Heating Plant or Additional Heating Plant)

1. (1) Annual tune-up of (1) Gas fired standard efficiency boiler* or (1) Annual Tune-up of (1) Central AC or (1) Traditional Split AC System
2. 10% off all repairs to HVAC equipment applied after the first ½ hour (Excludes replacement of equipment)
3. Standard 1-Year Repair Warranty

Silver Membership- (Additional Fees for a High Efficiency Heating Plant, Additional Central AC unit or Additional Boiler/Per Additional Ductless Head)

1. (1) Water Pressure Check
2. (1) Annual tune-up of (1) Gas fired standard efficiency boiler*
3. (1) Annual tune-up of (1) Central AC or (1) ducted central air system up to 5 tons
4. 15% off labor for repairs to HVAC equipment applied after the first ½ hour (Excludes replacement of equipment)
5. Standard 1-Year Repair Warranty
6. Priority scheduling

Gold Membership- (Additional Fees Per Additional Ductless Head/Additional Heating Plant or Central Cooling Plant)

1. (1) Water Pressure Check
2. (1) Annual tune-up of (1) gas fired standard efficiency boiler* or (1) high efficiency hot water boiler**
3. (1) Annual tune-up of (1) Central AC or (1) ducted central air system up to 5 tons or (1) Single Zone Ductless/Ducted System
4. 20% off labor to Repairs to HVAC equipment applied after the first ½ hour (Excludes replacement of equipment)
5. 20% off labor for Plumbing Repairs in the home applied after the first ½ hour (Excludes major re-pipes or renovations)
6. Standard 1-Year Repair Warranty
7. Guaranteed service in 24 hrs.

Full Coverage Plan-Heat Only / Central AC Only / Heat & Central AC Plan / Additional fees per additional Heating or Cooling Plant

1. Covers most parts and labor for Standard Efficiency Residential boilers and Standard Efficiency water heaters.
2. Covers (1) Annual Tune-up of the heating and/or AC equipment per contract term, or (2) annual tune-ups for the heat & AC combo plan
3. See covered and uncovered parts list on page 5
4. Priority Service
5. Labor is covered for parts that are covered (list on page 5)
6. This plan does not offer discounts for plumbing repair work or HVAC work outside the scope of the contract
7. **THIS PLAN IS NOT AVAILABLE FOR HIGH EFFICIENCY BOILERS**, HIGH EFFICIENCY HOT WATER HEATERS OR DUCTLESS AC SYSTEMS.**

*Standard Efficiency boilers are Atmospheric gas steam or hot water boilers less than 90% AFUE, 300,000 BTUS and have up to 2 zones. Standard Efficiency Residential Water Heaters are gas fired atmospheric draft water heaters

**High Efficiency boilers are direct vent gas fired hot water boilers greater than 90% AFUE, 300,000 BTUS and up to 2-zone.



Maintenance Plans

Unexpected heating and air conditioning system failures can be a major inconvenience and cost a lot of money. With this agreement, you will be considered a Preferred Customer which entitles you to priority service, and most importantly, peace of mind.

The purpose of this plan is to provide your family enhanced equipment safety and efficiency as well as extend the life of your equipment. Your family will also appreciate knowing that your equipment has been tested for deadly odorless, poisonous, carbon monoxide gas.

Please contact a Customer Service Representative at **516-889-1900** to learn more and enroll. We look forward to serving you!

Every Multi-Point Precision Tune-up Includes:

1. Check Wear and Tear, Loose Parts, etc.
2. Check Thermostat and Adjust Where Necessary
3. Test Flue Damper Operation
4. Check/Adjust Temperature and Pressure Settings
5. Test Safety Controls
6. Inspect and Check Chimney Draft
7. Clean and Adjust Ignition Assembly
8. Check Micro Amp Signal from Flam Sensor
9. Adjust Gas/Air Mixture for Optimum Efficiency
10. Inspect and Clean Heat Exchanger Properly
11. Visual Inspection of Unit
12. Test Ac Drain Line
13. Inspect Evaporator and Condenser Coils
14. Lubricate Motor Bearings
15. Clean Condensate Trap if Applicable
16. Perform Combustion Test if Applicable
17. Check Electrical Wiring and Tighten All Electrical Connections
18. Check and Tighten All Exhaust Pipe Connections
19. Check All Gas Connections
20. Adjust Gas/Pilot Pressure
21. Inspect and Clean Heat Exchanger
22. Cycle Unit and Adjust Accordingly



Maintenance Plan Enrollment Form

Billing Information:

First Name: _____ Last Name: _____
 Billing Address: _____
 Billing City, State, Zip: _____
 Billing Phone: _____ Email Address: _____

Site Information:

First Name: _____ Last Name: _____
 Site Address: _____
 Site City, State, Zip: _____
 Site Phone: _____ Email Address: _____

Select	Planned Service Priority Agreements	
	Basic Membership- 5% Discount on HVAC Repairs and HVAC Tune-ups	Free
	Bronze Membership- 10% Discount on All HVAC Services/Heating Tune-up Standard Boiler	
	Silver Membership-15% Discount on All HVAC Services/Heating & Cooling Tune-up/Water Pressure Check/2 nd Priority Service	
	Gold Membership-20% Discount on All HVAC and Plumbing Services/Heating & Cooling Tune-up/Water Pressure Check/1 st Priority Service	
	Full Coverage – Heat / AC/ Heat & A/C	

Payment Information:

Agreement Amount: _____ Sales Tax: _____ Total: _____
 Payment Type: _____ Cash _____ Check _____ Credit Card
 Credit Card Number: _____
 Expiration Date: _____ Security Code: _____
 Customer Signature: _____



Maintenance Plan Agreement Terms and Conditions

1. AWS Plumbing and Heating to be known as The Company.
2. Priority Service Plan to be known as PSP or Service Plan.
3. PSP Membership cannot be transferred from the system location to another location.
4. PSP category discounts/benefits are applicable for services performed by The Company for the member at the pertinent PSP system location. Discounts can't be applied to the PSP FEE
5. PSP Membership can't be transferred from the system location to another location.
6. Each PSP membership category is individual unto itself and can't be combined or prorated against any other PSP system category.
7. The Company reserves the right to refuse to accept or renew any membership.
8. The Company reserves the right to cancel any membership in the event the covered equipment becomes unserviceable due to factors such as age, environment, unavailable parts, usage working conditions, abuse or neglect of equipment, or failure to make payments according to the PSP Agreement. PSP plans may be cancelled by The Company without notice for non-payment, failure of the customer to follow professional advice given by The Company, or unsafe working conditions. Cancellation for any other reason will be made by mail to the address listed on the PPS agreement 15 days prior to the cancellation.
9. A customer may cancel a PPS Agreement within 30 days of The Company receiving the Agreement. Cancellation must be made in writing. An email may be submitted to service@awsmechanical.com. PSP Agreements may not be cancelled if any service has been provided prior to the receipt of a cancellation request. If the terms for cancellation have been met, the agreement shall be void and a refund for the PSP Agreement equaling the amount received by The Company will be made within 14 days of our receipt of the cancellation request.
10. All prices, terms, and conditions of any subsequent PSP are subject to change without notice
11. Certain customers will receive the privilege of having service calls scheduled before other customer according to their PSP membership status. Members come before non-members. Higher discounted members will come before lower discounted members. In the instance of the same status, calls will be booked according to the order in which The Company received them.
12. Emergency service shall be for "emergencies" only, not inconvenience. Emergencies shall be defined as a situation that arises suddenly and calls for prompt action. Once the emergency is over and the situation becomes an inconvenience, it is no longer an emergency. After hour emergency service in no way guarantees that an emergency can be dealt with after hours, only that it will be addressed.
13. The PSP member must present proof of PSP to the technician at the time of service
14. PSP discounts do not apply to equipment replacement, major re-pipes or renovations.

I have Read and Agree to All of the Terms and Conditions.

Print Name: _____ **Signature:** _____



Please see the below list of parts that are included in the Full-Coverage plan per each contract term, 1 of each is included unless otherwise stated:

COVERED PARTS HEATING	COVERED PARTS AC
Aquastats	Condenser coil cleaning
Boiler air vents	Condenser fan motor
Up to (2) Circulators (1 per zone)	Direct drive blower wheel (no bearings)
Expansion tank	Electronic switches
Flame roll-out switch	External crank case heaters
Flame sensor	Fan belt
Fuses on unit	Fan blade
Gas Valve	Fan relay
Gauge glass components	Fuses on unit
Hot surface ignition components	Hard start kit (original equipment only)
High limit switches	High pressure control
Low water cut-off device	Low ambient control
Pilot tubing/assemblies	Low pressure control
Pilot generators	Minor cleaning & repair of condensate line*
Pressure gauge	Motor contactor
Pressure reducing valve	Running capacitor service
Pressuretrol	Port valve caps
Relief valves	Starting capacitor
Single wall galvanized smoke pipe	Starting relay
Service switch (if legally installed)	System charging up to 2 lbs. (leak checking excluded)
Spill switch	Thermostat
Thermocouples	Time delay control
Up to (2) standard thermostats (1 per zone)	Transformer
Transformer	Valve cores (Schrader type)
Tridicator	
Vent damper	
Up to (2) Zone Valves (1 per zone)	

*only if visible & accessible

Please see the below list of parts that are not included in the full-coverage plan: Electronic ignition modules, control boards, Smoke pipe other than single wall, air filters, bearings (motor & blower wheel), blower motors, chimneys, chimney cleaning, cleaning of any heating or hot water equipment, complete conversion burner replacement; complete boiler, furnace, water heater, condenser, a-coil, evaporator, or air handler replacement, control boards, compressors, condensers, condenser coils, condensate piping, condensate pump, controllers, damage due to condensate leaks, domestic water coil or coil gasket replacement, duct work, electrical wiring, flue dampers, evaporator / a-coils (cleaning & leak checking,) fan housings, flow valves, grills, humidifiers, line set replacement, plumbing pipes & valves, radiators, radiator vents, repair of refrigerant leaks, sheet metal work, thermal expansion valves, thermostat batteries, warm air zone dampers or zone dampers of any part (including items listed in above section) that is obsolete or inaccessible as determined by AWS, nor does this Full-Coverage Plan cover any labor incurred while replacing these parts or providing these services. Only parts supplied and installed By AWS will be warranted or covered under this Full-Coverage Plan. Any equipment not installed by AWS once the agreement is in effect must be inspected by AWS for proper installation and workmanship and be in working order before it will be covered. The Full-Coverage Plan does not cover any parts, materials or labor required as a result of any unusual circumstances including but not limited to; fire, freezing, floods, natural disasters, equipment abuse, power outages / surges, neglect or the like.